

# WORKING FROM HOME

## COMMUNICATIONS IN YOUR BUSINESS? BEFORE COVID-19

Traditional SMB phone systems have historically been an on-premises switchboard which don't support the remote working we now need. Phone handsets are tied to a proprietary PABX and once removed from the office have no way to connect.



### HOW TO GET REMOTE WORKING COMMUNICATIONS?

For business with on-premises PABX as a short term you could set team members extensions to divert to their mobile, this would allow them to receive business calls but would incur call charges and they wouldn't be able to make outbound calls using the company phone number.

### BETTER SOLUTIONS TO VOICE COMMUNICATIONS

We suggest the best answer to modern business communications is to move to a hosted Voice over Internet (VoIP) based system. Team members can be setup with handsets that connect to a cloud based phone system that will work anywhere they have an internet connection. Where you need to get things running quickly they could operate without a handset and use a softphone application running on their computer. Our VoIP platform also provides a fully functional app to run on mobile phones that can make and receive calls over 3/4G or WiFi operating exactly as a normal handset would and being cloud and internet based this works globally anywhere you have a data connection.

### NEED TO SORT REMOTE WORKING OR COMMUNICATIONS FOR YOUR BUSINESS?

Want more information or someone to walk you through how this could help your business?

Just give us a call and book a session with one of our technical consultants on 01342 363000.

