

WORKING FROM HOME

TECHNOLOGY IN YOUR BUSINESS BEFORE COVID-19

Most Small and Medium Business (SMBs) have been setup with traditional on-premises servers to store company data and run business applications connected to desktop computers. While there is nothing wrong with that setup it is not well positioned to support the rapid move to working from home.



HOW TO GET TEAM MEMBERS REMOTE WORKING?

We have a number of solutions that can quickly be implemented and can be very cost effective or even free of charge.

Where your team members have laptops or are able to take their offices systems home we can connect these managed (you have control over security on them) computers into your office network using a secure data connection called a Virtual Private Network (VPN). In this scenario everything runs on the computer exactly as before with the network link using the public internet to link the remote work into the office network. Some applications, notably Sage and QuickBooks do not work well in this setup as the internet pipe is too slow.

Where you don't have team members with laptops or don't want them to take office systems home but they have their own unmanaged computer that can't be connected via VPN due to security concerns we can provide TeamViewer licenses free of charge. In this mode they access a secure website and select their office system to remote control and can then use their office computer as if they were sitting in front of it. This option works well for a rapid setup and supports Sage and QuickBooks too.

LONGER TERM SOLUTIONS

The businesses most quickly able to adapt to the rapid changes forced on us by COVID-19 are those that have made the move to cloud based systems, where email and files are stored in Office365 and accounts in Xero or SageOne.

It isn't quick to fully migrate a business but it can be setup quickly to make it easier for business operations to work effectively when the team are all remote working and would make available video conference tools such as Microsoft Teams.

NEED TO SORT REMOTE WORKING FOR YOUR BUSINESS?

Want more information or someone to walk you through how this could help your business?

Just give us a call and book a session with one of our technical consultants on 01342 363000.

